

These Terms and Conditions are effective from 25/10/2021. All previous terms and conditions are cancelled.

The Terms and Conditions can be downloaded [here](#).

A. INTRODUCTION

1. By using, visiting and/or accessing any part (including, but not limited to, sub-domains, source code and/or website APIs, whether visible or not) of the bet365.nl website or mobile application or any other websites or applications that we own or operate (the "Website") and/or registering on the Website, you acknowledge and agree to be bound by our policies and terms as follows: (i) these Terms and Conditions; (ii) our [Privacy Policy](#); (iii) our [Cookies Policy](#) and (iv) the [Rules](#) applicable to our betting or gaming products as further referenced at paragraph A.2 below (together the "Terms"), and are deemed to have accepted and understood all the Terms.

Our Privacy Policy and Cookies Policy are provided for informational purposes only.

By creating a personal player account (as described in Section B) on the Website and checking the box on the sign-up page, you explicitly accept and agree to these Terms and Conditions and the Rules. You may at any time download these Terms and Conditions and the Rules by clicking the link above.

Please read the Terms and Conditions and Rules carefully and if you do not accept the Terms and Conditions and Rules, do not use, visit or access any part (including, but not limited to, sub-domains, source code and/or website APIs, whether visible or not) of the Website. The Terms and Conditions and Rules shall also apply to all betting or gaming via mobile devices including downloadable applications to a mobile device (as if references to your use of the Website were references to your use of our mobile devices betting facilities).

2. Where you play any game, or place a bet or wager, using the Website, you accept and agree to be bound by, the Rules which apply to the applicable products available on the Website from time to time. The Rules can be found under the Help tab of the applicable section of the Website, or more specifically at:

(a) the Rules for Sportsbook products are available by [clicking here](#);

(b) the Rules for Casino products are available by [clicking here](#);

(c) the Rules for Poker products are available by [clicking here](#); and

(d) the Rules for Games products are available by [clicking here](#).

3. Where reference is made to "bet365", "we", "our" or "us" in relates to:

Hillside (New Media Malta) Plc, a company incorporated in Malta (company number c.66039) with its registered office at Office 1/2373, Level G, Quantum House, 75 Abate Rigord Street, Ta' Xbiex XBX 1120, Malta. Hillside (New Media Malta) Plc is licensed and regulated by the Netherlands Gaming Authority (<https://kansspelautoriteit.nl/>) under licence number 1690.

4. We reserve the right to unilaterally change the Terms at any time which may reasonably be required from time to time for a number of reasons (including to comply with applicable laws

and regulations, and regulatory requirements). All changes will be published on the Website. The most up to date Terms will be available on the Website. When a change is made to the Terms and Conditions the customer will be informed. Your continued use of the Website constitutes ongoing acceptance of the Terms. Should you, due to any possible changes, not wish to continue using the services of bet365 anymore, you can withdraw all of your available funds and close the account.

5. Reference to "you", "your" or the "customer" is reference to any person using the Website or the services of bet365 and/or any registered customer of bet365.

6. bet365 is committed to providing excellent customer service. As part of that commitment, bet365 is committed to supporting responsible gambling. For further details, please [click here](#). Although bet365 will use its reasonable endeavours to enforce its responsible gambling policies, bet365 does not accept any responsibility or liability if you nevertheless continue gambling and/or seek to use the Website with the intention of deliberately avoiding the relevant measures in place and/or bet365 is unable to enforce its measures/policies for reasons outside of bet365's reasonable control.

B. YOUR BET365 ACCOUNT

1. Application

1.1 All customers must be over 18 years of age and of legal capacity to place a bet/wager or register with bet365. bet365 reserves the right to ask for proof of age from any customer and suspend their account until satisfactory documentation is provided. bet365 takes its responsibilities in respect of under age and responsible gambling very seriously (for further details, please [click here](#)).

1.2 All customers must register personally and information supplied when registering with the Website (including without limitation full name, date of birth, place of birth, address, contact email, personal telephone number, bank account details and citizen service number) MUST be your information and be accurate and complete in all respects. Where this is not the case, we reserve the right to suspend the account and treat any deposits into the gambling account as being invalid (and any winnings arising from such deposit as void). Where an account is suspended, the relevant customer should [Contact Us](#).

1.3 Upon registration, bet365 will verify the contact email by sending a verification email to the customer. bet365 may also confirm a customer's physical address by posting an address verification letter to the customer. All correspondence will be discreet and the envelope will not display any reference to bet365. When such correspondence is initiated, all offers and withdrawal requests may remain pending until the address has been confirmed as correct.

1.4 By registering to use the Website you hereby agree that we shall be entitled to conduct any and all such identification, credit and other verification checks from time to time that we may require and/or are required by applicable laws and regulations (including without limitation for the purpose of complying with anti-money laundering laws and regulations) and/or by the relevant regulatory authorities for use of the Website and our products generally. You agree to provide all such information as we require in connection with such verification checks. We shall be entitled to suspend your registration and/or restrict your account in any manner that we may deem to be appropriate, until such time as the relevant checks are completed to our satisfaction.

1.5 As part of the identity and verification process, we may supply your information details (including without limitation first names, last name and bank account details) to authorised third parties, including identity service providers and credit reference agencies.

1.6 Customers may open only one account. Should we identify any customer with more than one account we reserve the right to treat other accounts as closed.

1.7 Customers must keep their registration and account details up to date. This, and your account information, may be amended in the Personal section of the Website. If you require any assistance, please [Contact Us](#).

1.8 bet365 reserves the right to refuse to register any customer account application at its sole discretion.

2. Player declaration

2.1. By opening an account on the Website and accepting the Terms and Conditions and Rules by checking the box on the sign-up page, you explicitly declare and guarantee that:

(a) you are legally competent and will only play for your own account;

(b) your registration and account will not be used for money laundering or the financing of terrorism, for the violation of sanction order or for fraud with or the misuse of the licensed games of chance;

(c) you will take due care with the means of identification for login, take all reasonable measures to prevent its use by third parties and, to this end, will comply with any further instructions to be drawn up by us, if necessary;

(d) you have taken note of our remote gambling licence, geographical address, contact details and contact details of customer services, which can be found [here](#);

(e) you have taken note of our policy for the prevention of criminality related to games of [chance](#);

(f) you have taken note of the games of chance that we organise, including the rules of the game, the winning chances, the method used to determine chances and, insofar as this is possible, the pay-out percentages (insofar as applicable, this information can be found in the [Rules](#) of the respective product as referred to in section A.2. of these Terms and Conditions);

(g) you have taken note of the fact that there are, other than the stake required for the respective product, no fees, costs, expenses or taxes associated with taking part in our products, unless otherwise specifically indicated to the contrary;

(h) you have taken note of any specific costs for the use of the technology of the remote game of chance (insofar as applicable, this information can be found in the Rules of the respective product as referred to in section A.2. of these Terms and Conditions);

(i) you have taken note of our [Complaints Procedure](#);

(j) you have taken note of the categories of [individuals](#) who must not be offered any games of

chance;

(k) you have taken note of the specific characteristics of the games of chance organised by us (the specific characteristics of our products are set out in the [Rules](#) of the respective products as referred to in clause A.2. of these Terms and Conditions);

(l) you have taken note of the risks of gambling addiction associated with taking part in the games of chance organised by [us](#);

(m) you have taken note of our information on responsible gambling behaviour and our addiction prevention [policy](#);

(n) you have taken note of the registration and analysis of gaming behaviour and our [Privacy Policy](#) and [Cookies Policy](#); and

(o) you have taken note of the addiction care (institutions) available in the Netherlands, anonymous help and the facilities available in this regard, including self-exclusion from participation in our products and registration in the [Central Exclusion Register](#).

3. Account Details

3.1 bet365 allows all its customers to choose their own Username and Password combination for their account and also a 4 digit Passcode for accessing bet365 apps on their mobile devices. You must keep this information secret and confidential as you are responsible for all bets/wagers placed on your account and any other activities taking place on your account.

3.2 Bets will stand if your Username and Password have been entered correctly or if your account has been accessed via Touch ID, Fingerprint log in, Face ID, Passcode or the 'Keep me logged in' facility (whether or not authorised by you), subject to there being sufficient funds in the account.

3.3 If, at any time, you feel a third party is aware of your Username, Password and/or Passcode you should change it immediately via the Website. Should you forget part or all of your combination, please [Contact Us](#).

3.4 If you activate Touch ID, Fingerprint log in, Face ID, Passcode and/or the 'Keep me logged in' facility and feel that a third party could be accessing your account via any of these methods then you should immediately disable Touch ID, Fingerprint log in, Face ID, Passcode and/or the 'Keep me logged in' facility from all of your devices and [Contact Us](#). You are responsible for the security of your device(s) and for all bets/wagers placed on your account and any other activities taking place on your account.

3.5 Please note that cardholder details and any other sensitive data should never be sent to us by unencrypted email.

3.6 Information concerning your account and the entries in your account (including without limitation current balance, initial balance in the account on last login, total stake since last login, total winnings and total losses since last login and an overview of all transactions in the account during at least the last ninety (90) days) may be viewed at any time once you have logged into your account on the Website.

4. Personal Details

4.1 bet365 has notified the Office of the Information and Data Protection Commissioner of Malta that it is processing personal data in accordance with the General Data Protection Regulation and the Malta Data Protection Act 2018.

4.2 bet365 will only process your personal data for the purposes for which it collected it, namely to perform our contract with you by providing you with remote games of chance services. Such information includes your name, address, date of birth, email address and telephone number. Subject to paragraph B.4.3 below, your information will only be seen or used by those who need to access your data to provide you with a service.

4.3 bet365 does not, unless you opt to allow us to do so, share your data with any other third party. However, at times we may be required by law or legal process to disclose your personal information to third parties. We may also disclose information about you to third parties if we believe that disclosure is necessary for the public interest.

4.4 You have a right to data portability and access to your data and request it to be rectified, restricted or deleted. If you wish to do so, please Contact Us.

4.5 For further information about how bet365 processes your data please view our Privacy Policy.

4.6 You may at any time lodge a complaint with a supervisory authority concerning our processing of your personal data.

5. Suspension and Closure

5.1 If you want to close your account, please [Contact Us](#).

5.2 bet365 shall be entitled to close or suspend your account if:

(a) you become bankrupt;

(b) bet365 considers that you have used the Website in a fraudulent manner or for illegal and/or unlawful or improper purposes;

(c) bet365 considers that you have used the Website in an unfair manner, have deliberately cheated or taken unfair advantage of bet365 or any of its customers or if your account is being used for the benefit of a third party;

(d) bet365 is requested to do so by the police, any regulatory authority or court;

(e) bet365 considers that any of the events referred to in (a) to (c) above may have occurred or are likely to occur.

5.3 If bet365 closes or suspends your account for any of the reasons referred to in (a) to (e) above, you shall be liable for any and all claims, losses, liabilities, damages, costs and expenses incurred or suffered by bet365 (together “Claims”) arising therefrom and shall indemnify and hold bet365 harmless on demand for such Claims. In the circumstances referred to in (a) to (e) above, bet365 shall also be entitled to withhold and/or retain any and all amounts which would

otherwise have been paid or payable to you (including any winnings, Bet Credits or bonus payments).

5.4 In addition to the specific reasons provided in clause B5.2 above, bet365 reserves the right to close or suspend your account at any time and for any reason.

C. YOUR FINANCES

1. Deposits and Wagers

1.1 You may only bet/wager with the amount of cleared funds held in your account. Accordingly, if you want to place bets or participate in gaming, you must deposit monies into your account. Further details of how to deposit and withdraw funds can be found at [Deposits/Withdrawals](#).

1.2 You should only deposit money into your account, for the purpose of you using such money to place bets/wagers on the Website. We shall be entitled to suspend or close your account if we reasonably consider or have reason to believe that you are depositing funds without any intention to place sporting and/or gaming stakes. In such circumstances we may also report this to relevant authorities.

1.3 For payment methods that require a specific account holder, you should only deposit funds into your gambling account from a source where you are the named account holder. In such cases where bet365 identify that the named account holder differs from that which bet365 hold, we reserve the right to treat any deposits into the gambling account as being invalid (and any winnings arising from such deposit as void).

1.4 bet365 will not allow a negative balance on a customer account and it is impossible to bet/wager if the (positive) balance on the account is insufficient. Notwithstanding the foregoing, bet365 reserves the right to void any bet/wager which may have inadvertently been accepted when the account did not have sufficient funds to cover the bet/wager. Should funds be credited to a customer's account in error it is the customer's responsibility to inform bet365 without delay. bet365 will recover such funds by account adjustment.

1.5 Unless otherwise stated, all examples given on the Website are given in Euros (€).

1.6 bet365 does not charge for deposits made by Debit/Credit Card, however please be aware that some card issuers consider betting transactions as 'cash' payments and therefore may charge you a cash advance fee. Please check with your card issuer for further details.

2. Withdrawals

2.1 It is not possible to withdraw money to a credit card account. Withdrawal payments can only be made in the name of and to the registered account holder and bet365 will verify the bank account details of the customer before any withdrawal is completed.

2.2 For most payment types, withdrawals can be processed by clicking 'Withdraw' on the Website, subject to there being sufficient funds in your betting account. There is no set maximum withdrawal amount per day but withdrawal requests for amounts greater than €20,000 or currency equivalent may require additional arrangements. For full details on each specific payment type, please refer to [Deposits/Withdrawals](#).

3. Other

3.1 If we incur any charge-backs, reversals or other charges in respect of your account, we reserve the right to charge you for the relevant amounts incurred.

3.2 We may, at any time, set off any positive balance on your account against any amounts owed by you to bet365 or any company within the bet365 group.

3.3 bet365 is not a financial institution and no interest is paid on any customer funds irrespective of the amount held in the customer's account.

D. BETTING PROCEDURES

1. Placing Bets/Wagers

1.1 bet365 reserves the right to decline all, or part, of any bet/wager requested at its sole and absolute discretion. All bets/wagers are placed at your own risk and discretion.

1.2 We only accept bets/wagers made online (including via mobile device or downloadable applications on a mobile device). Bets/wagers are not accepted in any other form (post, email, fax, etc.) and where received will be invalid and void - win or lose.

1.3 It is the responsibility of the customer to ensure details of their bets/wagers are correct. Once bets/wagers have been placed they may not be cancelled by the customer. Bets can only be changed by the customer using our Edit Bet feature, where this is available. bet365 reserves the right to cancel any bet/wager at any time.

1.4 Your funds will be allocated to bets/wagers in the order they are placed and will not be available for any other use. bet365 reserves the right to void and/or reverse any transactions made after a bet/wager has been placed involving allocated funds, either at the time or retrospectively.

2. Bet/Wager Confirmation

2.1 Bets/wagers will not be valid if there are insufficient funds in your account.

2.2 A bet/wager that you request will only be valid once accepted by bet365's servers. Each valid bet/wager will receive a unique transaction code. We shall not be liable for the settlement of any bets/wagers which are not issued with a unique transaction code. If you are unsure about the validity of a bet/wager, please check your account history, or [Contact Us](#).

2.3 Notwithstanding the above, if bets/wagers are placed via a credit or debit card they are not valid until we have received payment in full. The bet/wager will be automatically void if we have not received the payment prior to the relevant event commencing.

2.4 Should a dispute arise, you and bet365 agree that the bet365 transaction log database will be the ultimate authority in such matters, without prejudice to your rights under Section I (Complaints, disputes, governing law and jurisdiction) of these Terms and Conditions.

3. Offers

3.1 Where any term or condition of an offer or promotion is breached or there is any evidence of a series of bets placed by a customer or group of customers, which due to enhanced payments, Free Bets, risk free bets, Bet Credits or any other promotional offer results in guaranteed customer profits irrespective of the outcome, whether individually or as part of a group, bet365 may reclaim the enhanced payment, Free Bet, risk free bet or Bet Credit element of such offers and/or void any bet funded by the Free Bet or Bet Credits. In addition, where there is evidence of such activity, bet365 may levy an administration charge on the customer up to the value of the Bet Credits, Free Bet, risk free bet or enhanced payment towards the administrative costs incurred in identifying and taking action against the activity.

3.2 bet365 may reclaim any bonus amount, Free Bets, Bet Credits or enhanced payments that have been awarded in error.

3.3 All customer offers are limited to one per person. If bet365 has reasonable grounds to suspect that a bonus or offer is being claimed by or for the benefit of the same person more than once or by a group of people then it may withdraw the availability of any offer or all offers to that customer or group of customers and/or void any bet funded by the bonus or offer and remove any winnings from such bet.

3.4 All offers and promotions are subject to terms and conditions which can be found [here](#). By using or participating in an offer or promotion you agree to be bound by and comply with the terms and conditions of the relevant offer or promotion. If you wish to opt out of offers or promotions (including settlement features) please [Contact Us](#).

3.5 bet365 may, at any time, make minor amendments to the terms and conditions of any offer or promotion to correct typographical errors or to improve on clarity or customer experience and may cancel any offer or promotion for legal or regulatory reasons.

4. Settlement and Payouts

4.1 All bets and wagers are subject to the Betting Coverage provisions (including maximum winnings) set out in Appendix One to these Terms and Conditions.

4.2 bet365 reserves the right to suspend a market and/or cancel any bet/wager at anytime. When a market is suspended any bets entered will be rejected. bet365 also reserves the right to cease betting on any markets at any time without notice.

4.3 The 'To Return' calculation available on the Website is for information purposes only, and all bets will be calculated using the stake/risk at the odds accepted. In multiple bets/parlays with a void selection(s) the 'To Return' figure is reduced accordingly. This includes selections that have been made void where 'Void if player does not start' is selected at bet placement.

4.4 Should a customer include a non-runner or void selection in a multiple bet/parlay, the bet will be settled on the remaining selections. This includes selections that have been made void where 'Void if player does not start' is selected at bet placement.

4.5 Winnings from settled bets/wagers are added to the balance of your betting account. Any funds/winnings credited to an account in error are not available for use, and bet365 reserves the right to void any transactions involving such funds and/or withdraw the relevant amount from your account and/or reverse the transaction, either at the time or retrospectively.

4.6 bet365 reserves the right to withhold payment and to declare bets on an event void if we have evidence that the following has occurred: (i) the integrity of the event has been called into question; (ii) the price(s) or pool has been manipulated; or (iii) match rigging has taken place. Evidence of the above may be based on the size, volume or pattern of bets placed with bet365 across any or all of our betting channels. A decision given by the relevant governing body of the sport in question (if any) will be conclusive, without prejudice to your rights under Section I (Complaints, disputes, governing law and jurisdiction) of these Terms and Conditions. If any customer owes any money to bet365 for any reason, we have the right to take that into account before making any payments to that customer.

4.7 Where there is evidence of a series of bets each containing the same selection(s) having been placed by or for the same individual or syndicate of individuals, bet365 reserves the right to make bets void or withhold payment of returns pending the outcome of any subsequent investigation.

4.8 For events where there is no official 'off' declared, the advertised start time of the event will be deemed the 'off'. If for any reason a bet is inadvertently accepted after an event or match has commenced (other than live In-Play betting clearly indicated on the Website), bets will stand providing the final outcome is not known, and that no participant/team has gained any material advantage (e.g. a score, sending off for the other team, etc) at the time the bet was placed. If the outcome of an event/market is known bet365 reserves the right to void the bet, win or lose. Disputes over times bets are placed will be settled using the transaction log. All times stated on the Website and/or referred to by bet365 staff relate to Dutch Time unless stated otherwise.

4.9 In-Play betting - where we have reason to believe that a bet is placed after the outcome of an event is known, or after the selected participant or team has gained a material advantage (e.g. a score, sending off for the other team etc) we reserve the right to void the bet, win or lose.

4.10 If for any reason we are unable to validate the outcome of a particular market (e.g. due to loss of live pictures), all bets will be void, unless settlement of bets is already determined.

4.11 Where a customer gives ambiguous instructions, bet365 reserves the right to split the amount of monies staked between the potential outcomes. Where this is impractical we reserve the right to void the whole of that bet. In any event, the decision of bet365 is final, without prejudice to your rights under Section I (Complaints, disputes, governing law and jurisdiction) of these Terms and Conditions.

E. USE OF THE WEBSITE

1. Website Content and Permitted and Prohibited Use

1.1 Information or data accessed by you via the Website or any part of it (including, but not limited to, results, statistics, sporting data and fixture lists, odds and betting figures) is for your personal use only and the distribution or commercial exploitation of such information or data is strictly prohibited. No warranty is given as to the uninterrupted provision of such information or data, its accuracy or as to the results obtained through its use. The information is not intended to amount to advice or recommendations and is provided for information purposes only. It should not be relied upon when placing bets/wagers, which are made at your own risk and discretion.

1.2 Any commercial use or exploitation of the whole or any part of the Website, the information

or data on the Website (including, but not limited to, results, statistics, sporting data and fixture lists, odds and betting figures), any other information or data on the Website and/or its source code is strictly prohibited.

1.3 The use of automated systems or software to copy and/or extract the whole or any part of, the Website, the information or data on the Website (including, but not limited to, results, statistics, sporting data and fixture lists, odds and betting figures), any other information or data on or contained within or as part of the Website and/or its source code for any purpose (known as "screen scraping") is strictly prohibited.

2. Your Equipment

2.1 Your computer equipment or mobile device and internet connection may affect the performance and/or operation of the Website. bet365 does not guarantee that the Website will operate without faults or errors or that the bet365 services will be provided without interruption. bet365 does not accept any liability for any failures or issues that arise due to your equipment, internet connection or internet or telecommunication service provider (including, for example, if you are unable to place bets or wagers or to view or receive certain information in relation to particular events).

2.2 For customers using a mobile device (including downloadable applications) for the placing of bets/wagers, please note that bet365 will not be responsible for any damage to, or loss of data from the mobile device that the software is installed on and will also not be responsible for any call, data or other charges incurred whilst using the software.

2.3 [Click here](#) for further information relating to Website accessibility requirements and technical issues relevant to use of the Website.

3. Fair Use

3.1 The Website and bet365 products may only be used for the purposes of placing bets and wagers on events and/or gaming products.

3.2 You must not use the Website for the benefit of a third party or for any purpose which (in bet365's opinion) is illegal, defamatory, abusive or obscene, or which bet365 considers discriminatory, fraudulent, dishonest or inappropriate. bet365 may report to the authorities any activity which it considers to be suspicious and/or in breach of this paragraph.

3.3 bet365 will seek criminal and contractual sanctions against any customer involved in fraudulent, dishonest or criminal acts via or in connection with the Website or bet365's products. bet365 will withhold payment to any customer where any of these are suspected or where the payment is suspected to be for the benefit of a third party. The customer shall indemnify and shall be liable to pay to bet365, on demand, all Claims (as defined in paragraph B.4.3 above) arising directly or indirectly from the customer's fraudulent, dishonest or criminal act.

4. Software and Technology Issues

4.1 In order for you to use certain products offered on the Website you may need to download some software (for example, casino games that are made available via a flash player). Also, certain third party product providers may require you to agree to additional terms and conditions governing the use of their products. If you do not accept those third party terms and conditions,

do not use the relevant third party software. bet365 does not accept any liability in respect of any third party software.

4.2 You are only permitted to use any and all software made available to you via the Website for the purpose of using products on the Website and, save to the extent permitted by applicable law, for no other purposes whatsoever.

4.3 We hereby grant to you a personal, non-exclusive, non-transferable right to use the relevant software, for the sole purpose of using/playing products on the Website (including the online casino), in accordance with the following provisions.

(a) You are not permitted to: (i) install or load the software onto a server or other networked device or take other steps to make the software available via any form of "bulletin board", online service or remote dial-in or network to any other person; (ii) sub-license, assign, rent, lease, loan, transfer or copy (except as expressly provided elsewhere in these terms and conditions) your licence to use the software or make or distribute copies of the software; (iii) enter, access or attempt to enter or access or otherwise bypass bet365's security system or interfere in any way (including, but not limited to, robots, or similar devices) with the relevant products or the Website or attempt to make any changes to the software and/or any features or components thereof; or (iv) copy or translate any user documentation provided 'online' or in electronic format. In addition, and except to the minimum extent permitted by applicable law in relation to computer programs, you are not permitted to: (a) translate, reverse engineer, decompile, disassemble, modify, create derivative works based on, or otherwise modify the software; or (b) reverse engineer, decompile, disassemble, modify, adapt, translate, make any attempt to discover the source code of the software or to create derivative works based on the whole or on any part of the software.

(b) You do not own the software. The software is owned and is the exclusive property of bet365 or a third party software provider company (the "Software Provider"). Any software and accompanying documentation which have been licensed to bet365 are proprietary products of the Software Provider and protected throughout the world by copyright law. Your use of the software does not give you ownership of any intellectual property rights in the software.

(c) The software is provided "as is" without any warranties, conditions, undertakings or representations. bet365 does not warrant that: (i) the software will meet your requirements; (ii) the software will not infringe any third party's intellectual property rights; (iii) the operation of the software will be error free or uninterrupted; (iv) any defects in the software will be corrected; or (v) the software or the servers are virus-free.

(d) In the event of communications or system errors occurring in connection with the settlement of accounts or other features or components of the software, neither bet365 nor the Software Provider will have any liability to you or to any third party in respect of such errors. bet365 reserves the right in the event of such errors to remove all relevant products from the Website and take any other action to correct such errors.

(e) You hereby acknowledge that how you use the software is outside of bet365's control. Accordingly, you load and use the software at your own risk. bet365 will not have any liability to you or to any third party in respect of your receipt of and/or use of the software.

(f) The software may include confidential information which is secret and valuable to the Software Provider and/or bet365. You are not entitled to use or disclose that confidential

information other than strictly in accordance with these Terms and Conditions.

4.4 While bet365 endeavours to ensure that the Website is available 24 hours a day, bet365 shall not be liable if for any reason the Website is unavailable at any time or for any period. We reserve the right to make changes or corrections to or to alter, suspend or discontinue any aspect of the Website and the content or services or products available through it, including your access to it. If we make any material changes and you do not wish to continue using the services of bet365, you can withdraw all of your available funds and close the account.

4.5 You must not misuse the Website by introducing viruses, Trojans, worms, logic bombs or other material which is malicious or technologically harmful. In particular, you must not access without authority, interfere with, damage or disrupt the Website or any part of it; any equipment or network on which the Website is stored; any software used in connection with the provision of the Website; or any equipment, software or website owned or used by a third party. You must not attack our Website via a denial-of-service attack. We will not be liable for any loss or damage caused by a distributed denial-of-service attack, viruses or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of the Website, software or to your downloading of any material posted on it, or on any website linked to it.

5. Third Party Content

5.1 bet365 receives feeds, commentaries and content from a number of suppliers. Certain third party product providers may require you to agree to additional terms and conditions governing the use of their feeds, commentaries and content. If you do not accept the relevant third party terms and conditions, do not use the relevant feeds, commentaries or content.

5.2 bet365 does not accept any liability in respect of any third party feeds, commentaries and content.

5.3 The end user terms and conditions relating to your use of the Racing TV feeds, commentaries and content are set out in Appendix Two to these Terms and Conditions.

5.4 bet365 does not allow any employee, anyone else in any way connected to such employee or anyone otherwise connected to a third party service provider (to be determined in bet365's absolute discretion) to bet/wager on any market or event where the third party service provider is providing a service to bet365. bet365 will void any bet/wager where it determines in its absolute discretion that such betting/wagering has taken place.

5.5 Where the Website contains links to third party websites and resources, these links are provided for your information only. bet365 has no control over the content of these sites or resources, and accepts no liability for them or for any loss or damage that may arise from your use of them. The inclusion of a link to a third party website does not constitute an endorsement of that third party's website, product or services (if applicable).

6. Errors

6.1 bet365 will not be liable for any errors in respect of bets or wagers including where: (i) there is an Obvious Error in the relevant odds/spreads/handicap/totals/Cash Out/Edit Bet amount displayed by bet365; (ii) bet365 continues to accept bets or wagers on closed or suspended markets; (iii) bet365 incorrectly calculates or pays a settlement amount, including where a bet is

Cashed Out for the full settlement amount; or a bet is made void incorrectly, where 'Void if player does not start' was selected at bet placement; or (iv) any error occurs in a random number generator or pay tables included, incorporated or used in any game or product.

6.2 Incorrect Price - Prior to the start of an event, In-Play or after the event, where an Obvious Error is identified any bets will stand and be settled at the bet365 revised price. Where a revised price is deemed less than 1.001 then bets will be void.

Where there is sufficient time before the start of an event, bet365 will endeavour to contact the customer and may in our absolute discretion allow the option of cancelling the bet.

6.3 Incorrect Count/Line/Spread/Handicap/Total - Prior to the start of an event, In-Play or after the event, where an Obvious Error is identified any bets will stand and be settled at the count, line, spread, handicap or total taken at the bet365 revised price except for the following situations:

- i) Where a revised price is deemed less than 1.001 then bets will be void.
- ii) Any bet placed on a count, line, spread, handicap or total where the outcome is already known when the bet was placed will be void.

6.4 Incorrect Cash Out or Edit Bet Amount - Prior to the start of an event, In-Play or after the event, any bets that have been Cashed Out by the customer or edited by the customer using our Edit Bet feature where the Cash Out or Edit Bet amount is incorrect (due to an error in the underlying price) will stand and be resettled at the correct amount.

Where a selection is Cashed Out following an incorrect result the selection will be resettled on the correct result.

6.5 Incorrect Void – If 'Void if player does not start' was selected at bet placement (specific to Goalscorer markets) and a bet is incorrectly made void where the selected player has actually started the event, the original bet will stand and will be resettled on the correct outcome.

6.6 Where there is sufficient time before the start of an event, bet365 will endeavour to contact the customer and may in our absolute discretion allow the option of cancelling the bet.

6.7 Incorrect Fixture - Where an incorrect player or team is quoted within a fixture all bets will be void. Such determination to be in bet365's absolute discretion.

6.8 Incorrect Market - If an incorrect market is quoted for any match or event, bets placed on that market will be void; other markets may also be void. Such determination to be in bet365's absolute discretion.

6.9 Late Bets - If for any reason a pre-event bet is inadvertently accepted after a match or event has commenced, bets will be settled as follows:

- i) If the event and market is covered In-Play then bets will stand at the revised price at the time the bet was placed (where a revised price is deemed less than 1.001 then bets will be void), unless the outcome is already known in which case such bets will be void.
- ii) If the event or market is not covered In-Play then the bet will stand as long as the selected

participant or team has not gained a material advantage (e.g. a score, etc). Where a material advantage has been gained bet365 reserve the right to void the bet, win or lose. Any bet placed where the outcome is already known, including In-Play, will be made void.

6.10 Obvious Error - Maximum Winnings - The maximum amount which can be won for a bet placed where there is an Obvious Error and a revised price is €10,000, unless the expected winning amount of the original bet was greater than €10,000. In such circumstances, the winning amount of the bet placed at the revised price will equal that of the original bet with any excess stake becoming void.

7. Other

7.1 bet365 actively monitors traffic to and from the Website. bet365 reserves the right in its sole discretion to block access where evidence indicative of automated or robotic activity is found.

7.2 bet365 reserves the right to restrict access to all or certain parts of the Website in respect of certain jurisdictions.

7.3 bet365 may alter or amend the products offered via the Website at any time and for any reason. If we make any changes and you do not wish to continue using the services of bet365 anymore, you can withdraw all of your available funds and close the account.

7.4 From time to time, all or part of the Website may be unavailable for use by you because of our maintenance of the Website and/or alteration or amendment of any of the Website products.

7.5 A malfunction or error in a gaming product will void all applicable stakes and returns.

F. OUR LIABILITY

1. bet365 does not accept any liability for any direct or indirect damages, liabilities or losses which are deemed or alleged to have arisen out of or in connection with the Website or its content (including delays or interruptions in operation or transmission, loss or corruption of data, communication or lines failure, any person's misuse of the Website or its content or any errors or omissions in content).

2. While bet365 endeavours to ensure that the information on the Website is correct, bet365 does not warrant the accuracy or completeness of the information and material on the Website. The Website may contain typographical errors or other inaccuracies, or information that is out of date. bet365 is under no obligation to update such material. The information and material on the Website is provided "as is", without any conditions, warranties or other terms of any kind. Accordingly, to the maximum extent permitted by law, bet365 provides you with the Website on the basis that bet365 excludes all representations, express or implied warranties, conditions and other terms which but for these terms and conditions might have effect in relation to the Website.

3. bet365's total aggregate liability to you under or in connection with these Terms and Conditions does not exceed:

(a) the value of the bets and/or wagers you placed via your account in respect of the relevant bet/wager or product that gave rise to the relevant liability; and

(b) the amount of applicable monies, where such monies have been misplaced by us.

(c) €10,000 in respect of any other liability.

4. bet365 shall not be liable, in contract, tort (including negligence) or for breach of statutory duty or in any other way for any of the following (whether incurred directly or indirectly):

(a) loss of profits;

(b) loss of business;

(c) loss of revenue;

(d) loss of opportunity;

(e) loss of data;

(f) loss of goodwill or reputation; or

(g) any special, indirect or consequential losses,

whether or not such losses were within the contemplation of the parties at the date of these terms and conditions.

5. Nothing in this Section F shall limit bet365's liability to pay the customer winnings or other sums properly owing to it, subject always to terms and conditions set out herein and the maximum winnings on products in Appendix One to these Terms and Conditions.

6. Nothing in these Terms and Conditions shall exclude or limit bet365's liability for:

(i) death or personal injury caused by bet365's negligence;

(ii) fraud or fraudulent misrepresentation; or

(iii) any liability which cannot be excluded or limited under applicable law.

G. OUR INTELLECTUAL PROPERTY RIGHTS

1. The contents of the Website are protected by international copyright laws, other intellectual property rights and equivalent rights such as rights in know-how and trade secrets. The owner of these rights is bet365, its affiliates or other third party licensors.

2. All product and company names and logos mentioned on the Website are the trade marks, service marks or trading names of their respective owners, including bet365.

3. Except to the extent required to use a product for the purpose of placing bets or wagers, no part of the Website may be reproduced or stored, modified, copied, republished, uploaded, posted, transmitted or distributed, by any means or in any manner, or included in any other website or in any public or private electronic retrieval system or service including text, graphics, video, messages, code and/or software without our express prior written consent.

4. If you make use of a feature that allows you to upload material, information, comments,

postings or other content to the Website ("User Content"), then the User Content will be considered to be non-confidential and non-proprietary and bet365 has the right to use, copy, distribute and disclose to third parties any User Content for any purpose, provided bet365 will honour your rights under the General Data Protection Regulation (GDPR). bet365 also has the right to disclose your identity to any third party who is claiming that any User Content posted or uploaded by you to the Website constitutes a violation of their intellectual property rights or of their right to privacy. bet365 has the right to remove, amend or edit any User Content you make on the Website.

5. Any commercial use or exploitation of the Website or its content is strictly prohibited.

H. OTHER PROVISIONS

1. These Terms and Conditions and the Rules and any document expressly referred to in them and any related guidelines or rules posted on the Website constitute the entire agreement and understanding of the parties and supersede any previous agreement between the parties relating to their subject matter. You acknowledge and agree that in entering into and agreeing to these Terms and Conditions and the Rules and any document expressly referred to in them and any guidelines or rules posted on the Website you do not rely on, and shall have no remedy in respect of, any statement, representation, warranty, understanding, promise or assurance (whether negligently or innocently made) of any person (whether party to this agreement or not) other than as expressly set out therein. Nothing in this clause shall operate to limit or exclude any liability for wilful intent, gross negligence, fraud or, fraudulent misrepresentation.

2. In no event will any delay, failure or omission (in whole or in part) in enforcing, exercising or pursuing any right, power, privilege, claim or remedy conferred by or arising under these Terms and Conditions or by law, be deemed to be or construed as a waiver of that or any other right, power, privilege, claim or remedy in respect of the circumstances in question, or operate so as to bar the enforcement of that, or any other right, power, privilege, claim or remedy, in any other instance at any time or times subsequently.

3. The rights and remedies provided by these Terms and Conditions are cumulative and (unless otherwise provided in these Terms and Conditions) do not exclude any other rights or remedies available in law.

4. If any provision of these Terms and Conditions is found by any court or administrative body of competent jurisdiction to be invalid or unenforceable, such invalidity or unenforceability shall not affect the other provisions of these Terms and Conditions which shall remain in full force and effect.

5. You shall execute or cause to be executed all documents and do or cause to be done all further acts and things consistent with the terms of these Terms and Conditions that bet365 may from time to time reasonably require in order to vest in and secure to bet365 the full benefit of rights and benefits to be transferred or granted to bet365 under these Terms and Conditions and for the protection and enforcement of the same and otherwise to give full effect to the terms of these Terms and Conditions.

6. Nothing in these Terms and Conditions shall create or be deemed to create a partnership, joint venture or principal-agent relationship between the parties and no party shall have authority to bind any other in any way unless expressly provided otherwise in these Terms and Conditions.

7. bet365 shall not be in breach of these Terms and Conditions nor liable for delay in performing, or failure to perform, any of its obligations if such delay or failure results from events, circumstances or causes beyond its reasonable control including (without limitation) any telecommunications network failures, power failures, failures in third party computer hardware or software, fire, lightning, explosion, flood, severe weather, industrial disputes or lock-outs, terrorist activity and acts of government or other competent authorities. In such circumstances the time for performance shall be extended by a period equivalent to the period during which performance of the obligation has been delayed or failed to be performed.

8. bet365 may assign, transfer, charge, sub-license or deal in any other manner with these Terms and Conditions, or sub-contract any of its rights and obligations under these Terms and Conditions, to any party including any company within the bet365 group. Should you, due to any possible assignment, transfer, charge, sub-licensing or dealing, not wish to continue using the services of bet365 anymore, you can withdraw all of your available funds and close the account.

9. Any notice to be given under these Terms and Conditions must be in writing, can be in Dutch or English and may be served by hand delivery, first class post, recorded delivery or registered post or airmail, email or fax to: (a) in the case of bet365, the address of the relevant bet365 company as set out at the beginning of these Terms and Conditions or as displayed on the Website; and (b) in respect of notices given by bet365 to you, pursuant to the customer registration procedure (including any amendment to those details you have notified to bet365). Any notice shall be deemed to have been received: (a) if delivered by hand, at the time of delivery; (b) if sent by first class post, recorded delivery or registered post, at 09.30 (CET/CEST) on the second clear day after the date of posting; (c) if sent by pre-paid registered airmail, at 09.30 (CET/CEST) on the fifth clear day after the date of posting; (d) if sent by email, at the time of sending; and (e) if sent by fax, at the time of transmission by the sender.

10. The Appendices, the Rules and any document expressly referred to in them and any guidelines or rules posted on the Website form an integral part of these Terms and Conditions and shall have effect as if set out in full in the body of these Terms and Conditions. In the event of any inconsistency between the main body of these Terms and Conditions and the Appendices, the Rules and/or any document expressly referred to in them and any guidelines or rules posted on the Website, unless stated otherwise, the main body shall prevail.

I. COMPLAINTS, DISPUTES, GOVERNING LAW AND JURISDICTION

1. Should there be any claim or dispute arising from a past or current transaction, please [Contact Us](#). If bet365 is unable to settle the dispute, either party is entitled to refer the dispute to an arbiter, such as eCOGRA or via the Online Dispute Resolution (ODR) platform, whose decision will be final (save in respect of any manifest error) subject to full representation given to all parties involved. No dispute regarding any bet/wager will result in litigation, court action or objection to a bookmaker's licence or permit (including any remote operator's licence or personal licence) unless bet365 fails to implement the decision given by arbitration.

2. For further information on eCOGRA and ODR, [click here](#).

3. Settlement of bets/wagers on American sports: In all cases bets/wagers on American sports will be settled using statistics and results as provided by each sport's governing body (obvious errors excepted). The relevant governing bodies are as follows, NFL, NCAAF, CFL, NBA, NCAAB, NHL, MLB, NASCAR, MLS and the PGA tour.

4. Subject to paragraph B.3.1 above, these Terms and Conditions and any dispute or claim arising out of or in connection with it or its subject matter, whether of a contractual or non-contractual nature, shall be governed by and construed in accordance with the laws of the Netherlands.

5. By accepting these Terms and Conditions and/or placing bets or wagers and/or making use (whether authorised or not) of the facilities offered by bet365 (whether through the Website or otherwise) and/or by using, visiting and/or accessing any part (including, but not limited to, sub-domains, source code and/or website APIs, whether visible or not) of the Website, you irrevocably agree that the courts of the Netherlands shall have exclusive jurisdiction to settle any dispute which may arise out of or in connection with these Terms and Conditions. Notwithstanding the foregoing, bet365 shall be entitled to bring a claim against a customer in the court of the customer's country of domicile.

6. In the case of any dispute between the different language versions of these Terms and Conditions, the Dutch language version shall prevail.

Appendix One

BETTING COVERAGE

THE SUBSEQUENT PROVISIONS OF THIS APPENDIX ONE ARE SUBJECT TO THE RULES IN RESPECT OF THE RELEVANT SPORT, EVENT OR PRODUCT THAT YOUR BET/WAGER RELATES TO.

American Sports

We accept wagers on all North American sports such as Football, Baseball, Basketball, Hockey, Golf, Nascar and CFL etc.

Horse Racing

We accept wagers for all meetings held under the rules of the UK Jockey Club, Irish Turf Club and the equivalent international bodies only, as well as all meetings in Australia and New Zealand covered by an Australasian TAB.

Greyhound Racing

Greyhound bets are accepted for all BAGS (Bookmakers' Afternoon Greyhound Service) meetings and other meetings whose card is published on the Website. We also accept bets for all meetings in Australia and New Zealand covered by an Australasian TAB.

Harness Racing

We accept bets for all meetings in Australia and New Zealand covered by an Australasian TAB.

Other Sports Betting

We accept bets/wagers for sporting events that are advertised on the Website. All such bets/wagers are subject to the rules applicable to each sport, e.g. Soccer, Tennis, Boxing, etc. In a match between two teams where the participants are named, if any player is replaced prior to the

match starting, all match bets placed prior to the change will be void, win or lose. Our general betting rules will apply to any situations not covered by the special rules.

Where the official result of a market is a tie and no price was quoted for that eventuality, all bets on participants involved in the tie will be void and stakes will be returned.

The result of a match or event will be determined on the day of its conclusion for betting purposes, subject to confirmation by the relevant sport's governing body. Any subsequent enquiry that may result in an overturned decision will not be recognised by bet365, and original settlement of bets will stand.

If the venue for a sporting event is changed, all bets placed based on the original venue will be made void and stakes refunded, unless otherwise stated.

Odds on coupon - For specified sports we have a coupon, listing odds on betting opportunities within specified time frames of the next 3/6/12/24/48/72 hours. Bets stand irrespective of fixture time changes.

MAXIMUM WINNINGS

The maximum winnings in any 24 hour period for each sport are detailed below and are exclusive of stake. The maximum winnings are quoted in Euros (€) as a base currency in order to ensure consistency across the world but currency equivalents apply for actual payouts.

Where a multiple bet has been placed which involves events with different maximum winnings limits then the lowest limit will apply. All maximum winnings limits apply to any one customer, or group of customers acting together, who have placed bets containing the same selections, including where placed in a series of bets, at a range of prices, over a number of days using different betting accounts and/or across different betting channels. Should we have reason to believe that a number of bets have been placed this way, the total payment of all those bets combined will be limited to one single maximum winnings payout.

Soccer

€2,000,000 for all Men's full International matches and the following competitions - English Premier League, Championship, League 1, League 2, FA Cup, Spanish La Liga, Italian Serie A, German Bundesliga I, French Ligue 1, UEFA Champions League and UEFA Europa League.

€500,000 for the following competitions - Australian A-League, Scottish Premiership, English National League, Norwegian Tippeligaen, Portuguese Primeira Liga, Swedish Allsvenskan and English League Cup.

€250,000 for the following competitions - Spanish Segunda, Italian Serie B, German Bundesliga II, French Ligue 2, Danish Superliga, Dutch Eredivisie, Finnish Veikkausliiga, Japanese J-League, Norwegian First Division, Swedish Superettan and USA MLS.

€100,000 for the following competitions - Austrian Bundesliga, Belgian First Division A, Danish Division 1, Scottish Championship, Scottish League One, Scottish League Two, Swiss Super League, Greek Super League and Turkish Super League.

€50,000 for all other soccer competitions and for qualifying rounds for all competitions including

UEFA Champions League qualifying rounds, Europa League qualifying rounds and FA Cup qualifying rounds (does not apply to Men's full Internationals qualifying rounds).

€25,000 for the following markets - Manager Markets, Player to Make Squad, Player to Start Match, Player to be Booked/Sent Off, Player of the Tournament and Transfer Specials.

Futsal, Beach Soccer and Indoor Soccer are excluded from these limits.

Horse Racing - UK and ROW

€1,000,000 where all the selections are for Horse Racing in the UK and Ireland when an Industry SP is declared.

€250,000 where all the selections are for non UK and Ireland horse racing, when an Industry SP is declared.

€100,000 for all other UK and Ireland horse racing, where any of the selections do not have an industry SP declared.

€100,000 for all other non UK and Ireland horse racing.

€100,000 for all other horse racing meetings displayed on our site with no Industry SP declared.

€100,000 for the following markets; Cover Bet(s), To Be Placed, Not to Be Placed, Betting Without Favourite(s), Not To Win, Jollies And Rags, Match Bets and Each Way Extra.

Notwithstanding any of the above, bet365 reserves the right to void any or all wagers where bet365 reasonably suspects that they have been made by any individual or group of individuals acting together in an attempt to manipulate tote-based dividends or official starting prices.

Horse Racing - Australia

The following applies to all racing covered by a TAB.

Metropolitan Racing

€1,000,000 for all Win and Place

€250,000 for all Exotic bets

Non-Metropolitan

€350,000 for all Win and Place

- €100,000 for all Exotics bets

Notwithstanding any of the above, bet365 reserves the right to void any or all wagers where bet365 reasonably suspects that they have been made by any individual or group of individuals acting together in an attempt to manipulate tote-based dividends or official starting prices.

Horse Racing - New Zealand

The following applies to all racing covered by a TAB.

- €100,000 for all Win and Place
- €20,000 for all Exotics bets

Notwithstanding any of the above, bet365 reserves the right to void any or all wagers where bet365 reasonably suspects that they have been made by any individual or group of individuals acting together in an attempt to manipulate tote-based dividends or official starting prices.

Harness Racing - Australia, New Zealand and Asia

The following applies to all racing covered by a TAB.

- €100,000 for all Win and Place
- €20,000 for all Exotics bets

Notwithstanding any of the above, bet365 reserves the right to void any or all wagers where bet365 reasonably suspects that they have been made by any individual or group of individuals acting together in an attempt to manipulate tote-based dividends or official starting prices.

Greyhounds - UK and ROW

- €1,000,000 for Race Winner Singles, Forecast Singles, Tricast Singles, and Ante-Post Race Winner Singles; at all BAGS, BEGS, SIS and RPGTV meetings and those covered Live on Sky Sports (excluding Irish tracks which would be subject to €100,000).
- €100,000 for all Multiple bets that include any Race Winner (including Ante-Post), Forecast or Tricast selections; at all BAGS, BEGS, SIS and RPGTV meetings and those covered Live on Sky Sports (excluding Irish tracks which would be subject to €25,000).
- €25,000 for all markets on non BAGS, BEGS, SIS and RPGTV meetings at Crayford, Doncaster, Henlow, Hove, Kinsley, Monmore, Newcastle, Nottingham, Peterborough, Poole, Romford, Sheffield, Sunderland, Swindon and Yarmouth.
- €25,000 for all other meetings that are published on the bet365 website (except exceptions stated below).
- €10,000 for all markets on non BAGS, BEGS, SIS and RPGTV meetings at Belle Vue, Central Park, Harlow, Perry Barr and Towcester.
- €10,000 for all other Greyhound Racing markets not specified above.

Notwithstanding any of the above, bet365 reserves the right to void any or all wagers where bet365 reasonably suspects that they have been made by any individual or group of individuals acting together in an attempt to manipulate tote-based dividends or official starting prices.

Greyhounds - Australia, New Zealand and Asia

The following applies to all racing covered by a TAB.

- €100,000 for all Win and Place

- €20,000 for all Exotics bets

Notwithstanding any of the above, bet365 reserves the right to void any or all wagers where bet365 reasonably suspects that they have been made by any individual or group of individuals acting together in an attempt to manipulate tote-based dividends or official starting prices.

Boxing/MMA

- €250,000 for all Boxing markets.

- €25,000 for all MMA markets.

Cricket

- €250,000 for all markets.

Golf

- €500,000 for all markets.

Rugby Union

- €500,000 for Internationals, World Cup, Six Nations, Four Nations, Premiership Rugby, European Rugby Champions Cup and Super Rugby Outrights and Game Betting markets (2 and 3 way) (excludes Alternatives). Game Betting markets being:-

Match Handicap, Match Total, Match Result/Winner.

- €100,000 for all other Rugby Union markets/Competitions not listed.

Rugby League

- €500,000 for Super League, NRL, International and World Cup Outrights and Game Betting markets (2 and 3 way) (excludes Alternatives). Game Betting markets being:-

Match Handicap, Match Total, Match Result/Winner.

- €100,000 for all other Rugby League markets/Competitions not listed.

Australian Rules

- €250,000 for AFL Outrights and Game Lines (excludes Alternatives). Game Lines being:-

Match Handicap, Match Total, Match Winner.

- €25,000 for all other Australian Rules markets/Competitions not listed above.

Motor Sports

- €250,000 for Formula 1 Driver, Constructor Championship winners, and individual Grand Prix race winners.

- €100,000 for all other Motor Sports and markets not listed.

American Football

NFL

- €500,000 for all NFL Outrights and Game Lines (2 and 3 way) (excludes Alternatives). Game Lines being:-

Point Spread, Game Total, Money Line.

- €50,000 for all other NFL markets not listed.

NCAAF

- €100,000 for all NCAAF Outrights and Game Lines (2 and 3 way) (excludes Alternatives). Game Lines being:-

Point Spread, Game Total, Money Line.

- €25,000 for all other NCAAF markets not listed.

CFL

- €100,000 for all CFL Game Lines (2 and 3 way) (excludes Alternatives). Game Lines being:-

Point Spread, Game Total, Money Line.

- €25,000 for all other CFL markets not listed.

Other Leagues

- €50,000 for all other competition Game Lines (2 and 3 way) (excludes Alternatives) not listed above. Game Lines being:-

Point Spread, Game Total, Money Line.

- €25,000 for all other American Football markets not listed above.

Tennis

€500,000 for Outright Tournament Winner, and All Singles Main Draw Match Winner markets from the following events: Men's Grand Slam Tournaments, ATP World Tour and Davis Cup World Group (inc. World Group Playoff).

€250,000 for Outright Tournament Winner, and All Singles Main Draw Match Winner markets

from the following events: Women's Grand Slam Tournaments, WTA Tour and Billie Jean King Cup World Group 1 (inc. World Group 1 Playoff).

€25,000 for all other Tennis markets/Tournaments not listed above (this includes all ITF/UTR, ATP Challenger, WTA 125k, Padel Tennis, all ATP/WTA/Grand Slam/Davis Cup/Billie Jean King Cup Doubles and all Qualifying events).

Baseball

MLB

- €500,000 for all MLB Outrights and Game Lines (2 and 3 way) (excludes Alternatives). Game Lines being:-

Run Line, Game Total, Money Line.

- €50,000 for all other MLB markets not listed.

Other Leagues

- €50,000 for all other Baseball competition Game Lines (2 and 3 way) (excludes Alternatives). Game Lines being:-

Run Line, Game Total, Money Line.

- €10,000 for all other Baseball competition markets.

Ice Hockey

NHL

- €500,000 for all NHL Outrights and Game Lines (2 and 3 way) (excludes Alternatives). Game Lines being:-

Puck Line, Game Total, Money Line.

- €50,000 for all other NHL markets not listed.

- €100,000 for Finland SM Liga, KHL, Swedish Hockey League, World Championships (Men) and Olympic Games (Men) Outrights and Game Lines (2 and 3 way) (excludes Alternatives). Game Lines being:-

Puck Line, Game Total, Money Line.

Other

- €25,000 for all other Ice Hockey markets/Leagues/Tournaments not listed above.

Basketball

NBA

- €500,000 for all NBA Championship Outrights and Game Lines (2 and 3 way) (excludes Alternatives). Game Lines being:-

Point Spread, Game Total, Money Line.

- €50,000 for all other NBA markets not listed.

NCAAB

- €100,000 for all NCAAB Championship Outrights and Game Lines (2 and 3 way) (excludes Alternatives). Game Lines being:-

Point Spread, Game Total, Money Line.

- €25,000 for all other NCAAB markets not listed.

Euroleague/Spain ACB

- €100,000 for all Euroleague/Spain ACB Outrights and Game Lines (2 and 3 way) (excludes Alternatives). Game Lines being:-

Point Spread, Game Total, Money Line.

Other

- €25,000 for all other Basketball markets/competitions not listed above.

Darts

- €250,000 for all BDO, PDC and Premier League Match winner and outright tournament markets.

- €25,000 for all other Darts markets/Tournaments not listed above.

Snooker

- €250,000 Match Winner/Outright markets for all Premier League and World Ranking Tournament Matches.

- €25,000 for all other Snooker markets/Tournaments not listed.

Bowls

- €100,000 for all Match Winner and Tournament Outright Bowls markets.

- €25,000 for all other Bowls markets not listed.

Handball

€100,000 for Champions League (Men and Women), Denmark Ligaen (Men and Women), Spain

Liga Asobal (Men), Euro Champs (Men and Women), World Champs (Men and Women) and Olympic Games (Men and Women) Outrights and Game Lines (2 and 3 way) (excludes Alternatives). Game Lines being:-

Match Handicap, Match Total, Match Result/Winner.

-€25,000 for all other Handball markets/Leagues/Tournaments not listed.

Cycling

- €100,000 for all markets.

Trotting

- €100,000 for all markets.

Volleyball

- €100,000 for Olympic Games (Men and Women), World Championships (Men and Women), World Cup (Men and Women) and Nations League (Men and Women) Outrights and Match Winner market.

- €25,000 for all other Volleyball markets/Leagues/Tournaments not listed.

Virtual Sports

- €1,000,000 for all markets.

Other Sports

All Other Sports Max payout €25,000 (includes Beach Soccer/Indoor Soccer/Futsal/Beach Volleyball/Table Tennis/Kabaddi and any electronic sports version of a specific sport).

Related contingency betting

Multiple bets which combine different selections within the same event are not accepted where the outcome of one affects or is affected by the other.

For example, in a soccer match involving Arsenal and Everton:

If Arsenal are 'evens' to win at home to Everton and the correct score odds for Arsenal to win 1-0 is 8/1, by having the double Arsenal to win and the correct score to be 1-0, a customer would be getting 17/1 about an 8/1 chance, for if Arsenal win 1-0 they would automatically have won the match.

If such a bet is taken in error it will be settled as two single bets with the stake equally divided.

An exception to this rule is where special odds are offered for the combined eventuality, e.g. First Player to Score/Correct Score Double, known as a Scorecast or where a customer has combined interrelated bets into one bet using Bet Builder.

When the related parts of a bet are resolved at different times but still within the same tournament, the bet will be settled as instructed, with the price of the second or subsequent selection being determined at each individual stage.

For example, a double selects:

Federer to win the semi final of Wimbledon; and

Federer to win the Wimbledon tournament outright.

As the odds of the second selection depends on the outcome of the first, the odds of Roger Federer winning the tournament at the time the bet was struck cannot be used to calculate the double, and the correct odds after the initial selection is completed will be attributed instead.

Multiple bets which combine different selections within different events are also not accepted where the outcome of one affects or is affected by the other.

For example, a double selecting:

King's Best to win the 2000 Guineas; and

King's Best to win the Derby.

As the odds for King's Best to win the Derby depend on whether he wins the 2000 Guineas, the odds for him to win the Derby at the time the bet was struck cannot be used to calculate the double. A special price to win both races will be quoted instead.

In the case of all multiples including selections with related outcomes, if a bet is taken inadvertently bet365 reserves the right to void part of or the whole of the bet.

2-Way Markets

In the event of a tie in a 2-Way market, where no price is offered for the tie, bets will be settled according to the individual sports rules.

Dead-Heats

Where selections dead-heat, the stake money is proportioned according to the number of selections which dead-heat and paid at full-odds.

Any-to-come (also known as ATC or 'if cash' or 'if' bets)

ATC (if) bets are accepted win only on all sports. You can choose to carry forward the same stake unit or a specific part of your potential returns from one selection to the next as we proceed through your list of ATC bets. ATC bets are settled in the order that they appear on your betting slip, until all the money set aside has been used. If the money staked (or subsequently carried forward) onto the next selection is insufficient to follow your instructions, then that selection will be settled in proportion to the amount available.

Please note that your ATC (if) stake must not exceed the stake on your previous selection.

Reverse any-to-come (also known as reverse ATC or 'reverse if cash' or 'reverse if' bets)

You may select any number of selections (maximum 20) in two reversed ATC (if) bets. The above ATC settlement rules apply, but the stake unit will remain the same throughout the bet. For the reverse order part of your bet, the stake from any returns from the last selection on your slip will go onto the penultimate selection etc (i.e. bets are settled in the reverse order they appear on your betting slip).

For all ATC and reverse ATC bets, customers have the choice when placing their bet of either Single Action or Double Action, i.e. the customer may choose to stop the bet at a void or Non-Runner.

Rule 4 general sports

Outright markets (defined as after the draw/official field is confirmed for a specific event), may be subject to a deduction equivalent to the Rule 4 (Deductions). The Rule 4 will be applied, according to the table of deductions (a table of deductions, and further Rule 4 rules related to Horse Racing can be found within the Horse Racing Rules section); with the exception that a Rule 4 of 5 pence will not be enforced. Effectively the Rule 4 will be applied, in the case of participant withdrawals, with odds of 9/1 or smaller. Deductions may apply for any runners scratched from the Final Field prior to race commencement. Any such deductions will apply to the total payout value on all bets placed prior to the scratching and the reframing of a new market by bet365 (a table of deductions, related to Horse Racing can be found within the Australasian Rules section).

Appendix Two

Racing TV end user Terms and Conditions

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